

Helpful Ranger Information

Welcome to the Ranger fundraising program! We are glad you've decided to participate! We currently staff 2 booths at the stadium – booths 103 and 133. We have 2 beer portables – 6 & P122. (For most of the year) Below are some basic guidelines/answers to popular questions.

- ◆ Report time is 3 hrs before game time for workers and 3.5 hrs before game time for stand managers. Report time is IN the stand. If you are going to be late you need to contact the **STAND MANAGER** to let him/her know. Consistently being late will result in loss of games or in tips for the night.
- ◆ Parking is in lot H (beside the Marriott Courtyard)– there is a shuttle provided.
- ◆ Enter the stadium at home plate (Northwest corner of stadium) – you must show your id badge. You will get your badge either at your TABC class if you take it at the stadium or your DNC class. If you work prior to your class you will need to contact your stand manger and make arrangements to get a temporary badge to enter the stadium.
- ◆ Using your badge to enter the stadium for any reason other than to work the event is **STRICKLY** prohibited! No second chances. It is considered theft and the Rangers will prosecute.
- ◆ To get to the stands – from home plate – veer right and look for the signs posted above the stands. 133 comes first and 103 is around the corner. (Stand numbers roughly correspond to section numbers) Managers will assign beer portables from 133.
- ◆ Wear kakis shorts (must be no shorter than 2” above your knee), Capri's or long pants.
- ◆ A shirt will be provided each night at no charge and **MUST** be turned in at the end of the night.
- ◆ You will need to purchase a cap your first night – cost is \$5.00 – bring cash.

- ◆ Cell phones are only to be used in the back of the stand and use should be limited. It is only permissible to use your phone during a slow period.
- ◆ We do get tips from time to time. We are **NOT** allowed to solicit tips or promote them. No tip jars of **ANY** kind are allowed!
- ◆ The stand manger for the night is in charge and will give work assignments. All workers are required to stay until the stand is clean and all monies are accounted for. Our stand is open until the last out of the last inning. We are typically finished 30 – 45 minutes later.
- ◆ Every worker must currently be TABC and DNC certified. The Rangers offer free training. To reserve a spot – contact Liz Yates at least 72 hrs before the class. Check the web site for training dates.
- ◆ TABC training is good for 2 years. DNC training is every year. The exception is if you take your current TABC class at the stadium then you do not have to take your DNC for that year only.
- ◆ To register for games you must sign up on the website. Only sign up one time – if you must make a change after signing up please e-mail me directly. Liz - @ maxyates@sbcglobal.net or lyates@movesolutions.com.
- ◆ Once you have been assigned a game it is **your** responsibility to find a replacement and to let both Liz and your stand manger know of the change. **Both** parties must send Liz an e-mail verifying the change. If I don't receive **both** e-mails, the person originally scheduled for the game is responsible to work. Please understand this! If you are replacing yourself with a youth you must get permission from the stand manger or Liz **BEFORE** you make the trade as there are a limited number of spots each night that a youth or non certified person can work. All youths must be at least 16 years of age and must bring their id as proof. If you are unable to find a sub you **MUST** fulfill your obligation to work. Failure to do so will result in a no show charge and removal from the

fundraising program. If we (our stand) is charged a \$75.00 fee for your no show – that will be passed directly to you.

- ◆ Finding a sub – please, as a first option, try to find your sub from the list of workers that are listed as a “sub” for the night. If you are listed as a sub for the game, you do not show up unless called. If you are listed as a sub and get a call to work and you are unable to work, it is ok.
- ◆ Also regarding finding a sub...most all of us are soccer parents, all of our children play tournaments and none of us want to miss a game much less a championship game. With that being said, if you can't find a sub or someone to trade with you, **YOU MUST WORK THE GAME** you requested – this is not considered an emergency. **DO NOT** call me at the last minute with an excuse – can you tell this happened today? 😊
- ◆ Please understand I work fulltime, so if you need to contact me during the day please do so via e-mail @ lyates@movesolutions.com. I do try to answer all e-mails with 24 hrs but sometimes after work I have family obligations which will cause a delay in your answer. **If** you need an **immediate** answer that **can not wait** – call me. 972-849-8229.
- ◆ All games are considered playable – even if it is raining we still have to show up.
- ◆ Payouts are made directly to your team treasurer and typically are paid approximately 2 – 3 weeks after the end of a home stand. Please make sure you keep track of the games you work and if you ever feel there is a discrepancy please contact me immediately.